united
general
insurance corporation

Canada Post Strike Update

Due to the ongoing Canadian Union of Postal Workers (CUPW) strike, mail services, including acceptance and delivery, will be unavailable during this time. As a result, there may be delays in receiving your policy documents and making payments.

Policy Documents
If you need a copy of your policy documents, please reach out to your Agent or Broker.

Paying Your Premium
You can make payments using the following methods:

- **Online:** Visit our website at www.ugicinsurance.com/payments/pay-your-insurance-bill/ to pay by credit card (Visa or MasterCard).
- **Through Your Financial Institution:** Use telephone or electronic banking to make your payment. Your account number is your eight-digit policy number (e.g., 12345A01).
- **Credit Card:** Payments can be made via your Agent/Broker office or by calling Head Office, 1-800-563-9363.
- **Cheque:** Make cheques payable to United General Insurance Corp. and drop them off at the United General Insurance office located at 50 Avonlea Ct, Fredericton, NB E3C 1N8.

Options for Receiving Settlement Payments
Policyholders can choose from the following options to receive their settlement payments:

- **Local Agent's Office Pickup:** You may collect your settlement cheque at your respective local agent's office.
- **Head Office Collections:** Visit our office to pick up your settlement cheque and accompanying letter.
- **Electronic Funds Transfer (EFT):** EFT may be available, subject to certain restrictions. Please contact our Claims Department at 1-800-563-9363 to verify if your payment qualifies.
- **Hand Delivery:** In certain cases, we may arrange hand delivery of your payment. Please discuss this option directly with the adjuster handling your claim.

Return to Regular Payment Processing: Regular issuance of claim payments will resume once the postal strike is over. If you have any questions or require assistance, please contact our Claims Department.

If you have any questions or need assistance, please contact us at 1-800-563-9363. UGIC is here to help!